



# Bit Bulletin

## From the desk of the CEO

October and November 2020 have been tough months for MTI Management.

It is no secret that we are getting pressure from a variety of facets, but I always knew MTI would attract attention, our vision is big and I am confident it scares many people. I am under no illusions of how much work, dedication and time it will take to realise my mission to build MTI into a global heritage brand that grows bitcoin for even the smallest member.

I also am aware of the challenges we face as a company daily. My intention is to grow from what we learn, no company is immune to online attacks, irresponsible reporting, ignorance or malice, and MTI is no exception. We faced a tough 3 weeks with every single attack imaginable being launched, but I am proud beyond measure of my team, the results and the hard work they have put into making sure we overcome challenges, solve problems, maintain focus and continue to deliver on our brand promise to grow your member's bitcoin. [READ MORE...](#)



Regards: *Johann Steynberg*

**12.6%**  
Members bitcoin growth October 5<sup>th</sup> to November 20<sup>th</sup>, 2020

**51,387**  
Binary Qualification Member

**260,546**  
Membership Total

**35**  
Positive Trading Days

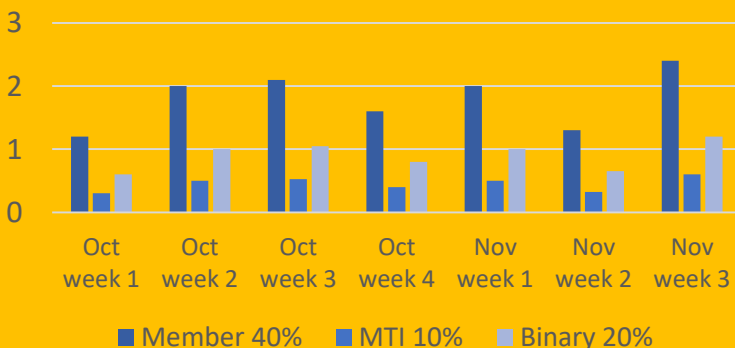
**38,274**  
Support Tickets solved since 15 October 2020

**55.9hrs**  
The average resolution time for a support ticket

# Grow Your Bitcoin



## Profit Share October 2020 - November 2020





This month's featured Leader;

[Read more...](#)

*Rich Simmonds*

Rich Simmonds is one of the founding members who joined in April 2019. He has consistently worked the business and has one of the larger MTI teams 'The Ubuntu Bulls. When Rich started, he had less than \$100 worth of Bitcoin. He quickly worked his way up to become one of the early leaders in MTI, developing marketing and training material that has catapulted many of the leaders you see today to the success they have achieved.



### It is all about MTI values...

This month it is all about Excellence and the expectation thereof. We endeavor to provide excellence in all aspects of MTI, as a growing company, we won't be perfect in every way all the time, but we actively work towards that daily! Our focus is to grow your Bitcoin!

### Bitcoin News

"Bitcoin has really started to move the last month! Price is up 40% in the last 30 days. While that's exciting there are many indicators that this is just the start of the bull run. The next 18 months should be very exciting for Bitcoin holders." - Andrew Caw, Coin Buyers Club



### WHAT TO EXPECT IN DECEMBER 2020

- Launch of the [Success Guide](#)
- Implementation of KYC
- International Zoom Call Schedule
- Weekly Zoom Trainings



### Official Resources

- [MTI YouTube Channel](#)
- [MTI Telegram Group](#)
- [MTI Instagram](#)
- [MTI Facebook](#)
- [Member Resources Page](#)

## Monthly Q&A with CEO Johann Steynberg

[Click here](#)  
For your invite!

Trading Pool Balance  
**22,600 BTC**

Is your MTI profile secure? Have you enabled 2fa on your back office?

[\*\*Check this out!\*\*](#)

### Daily Corporate Opportunity Zoom Calls

- 10am CAT
- 3pm CAT
- 7pm CAT

**ZOOM ID 965 442 48413**

*New LIVE!*



## What's new in the back office?

With a renewed focus on member security we have done quite a bit in terms of encouraging members to enable the 2FA function on their member profiles. We have also programmed an "escalation" button for members that didn't have 2FA enabled and saw a delay in their withdrawal as a result. A new welcome note has been added for new members and we have added a wealth of resources to the member's portal. We are also excited about new developments in December!

**From 1 October to 30 November MTI successfully affected 84,808 withdrawal transactions to the value of 11,580btc**

*Fun Fact*

## From the support desk...

Support at MTI is at the forefront of member communications and in the months of October and November 2020 we have seen that we have not been sufficiently staffed to deal with such a rapidly growing membership. We have made a decision to increase our support capacity and did so effectively in just over a day by more than 100%. We are happy to report that a solid training program for support staff has been formulated and implemented. We are also close to launching our live chat support function and we are very excited for a quicker resolution time with this new feature. The

biggest issue faced at support has been the duplication of support tickets raised by members and the furnishing of incorrect or incomplete details for us to perform the job at hand. We are however seeing a positive effect through training, leader communication and resources developed to better inform members. We have also implemented a growth strategy to keep up with MTI member growth and are eagerly excited about the structures and measures we have in place to better support our members.

## The KYC Process

We are excited to kick off the KYC (Know Your Client) implementation in December 2020. You will only need ID, passport or birth certificate to verify your, or your children's accounts. Business Accounts will need registration numbers and members will be limited to 2 business verifications per member.

"When things do not go your way, remember that every challenge — every adversity — contains within it the seeds of opportunity and growth."

— Roy T. Bennett





# Frequently Asked Questions

## Why and how do I enable 2fa on my MTI member profile?

Although 1 bitcoin is held in your MTI back office, it is still imperative for you to secure your account with the structures provided by MTI. Never have the same passwords for you MTI profile and your email. Follow this simple [YouTube video](#) to see how you can enable your 2fa for a safe and secure MTI back office profile.

## What is the latest feedback regarding MTI & the FSCA?

MTI is still in the legal process with our attorneys regarding the FSCA. We are happy with the progress and appreciate that should there ever be legislation that we need to comply with, we will do so. We welcome legitimate structure in our industry, and we look forward to a bright future as an industry leader that paves the way to encouraging the mass adoption of bitcoin. Currently there are no regulations for companies like MTI and we will not be closed without notice.

*Our teams reflect our leadership...*



## Has MTI resolved withdrawal and deposit delays?

Yes, we have and we are happy to report that the delay has been caught up barring some members not having 2FA enabled on their member profiles or furnishing our team with incorrect details for deposit allocation. To submit a deposit not reflecting you can simply email [support@mymticlub.com](mailto:support@mymticlub.com). New withdrawals will be processed within 48hrs weekdays only and deposits are immediately reflected once transaction is confirmed on the blockchain as before.

## Will MTI trade normally over Christmas?

Yes, CRYPTO trading will continue as usual except for on Christmas and Boxing day. There will also be no trading on New Years Day.

## If MTI ever ceased operations - what will happen to my BTC?

Firstly, we just want to reiterate that MTI has no plans currently to close our doors or stop serving our members despite the minor challenges we have been faced with. However, should we ever decide to cease operations we will pay every single MTI member their BTC, and growth before we close our doors. We want to remind all members that MTI does not guarantee results and we encourage members to learn about bitcoin, risk management and the industry. We take security and risk management seriously and so should you as a member. MTI is focussed on our vision, and we want to see that mission fulfilled, we will do whatever it takes to grow this brand and serve its members.

